Rates 2026 and 2027

Rates

Fully Inclusive. South African rand, VAT inclusive, per person sharing per night.

Rates valid 1 November 2026 – 31 December 2027; E&OE

Luxury Suite

5 suites (3 twin, 2 double) · up to 3 adults (the 3rd on a daybed)

	Per person sharing	Single	3rd guest (13+ yrs)	Child (12 yrs and under)
Rack rate	R10,880	R16,320	R8,704	R5,440

Honeymoon Suite

1 suite · king bed · 2 adults

	Per person sharing	Single
Rack rate	R11,680	R17,520

Family Suite

2 suites (king bed with an interleading room with two single beds) · 2 adults and 2 children (12 yrs and under), max 3 adults

	Per unit per night
Rack rate	R32,645

Conservation levy

	2026	2027
Conservation levy, adult (per night)	R130	R230
Conservation levy, child (per night)	R65	R115

The conservation levy is added to the accommodation invoice and paid before arrival. Not commissionable. Commission is paid on accommodation only — not on the conservation levy, park fees, transfers or extras.

South African and SADC residents: please ask for our SADC rate sheet.

Special offers and discounts cannot be combined or added to existing promotions. Only one offer applies per booking.

Rates include

- All meals, teas and coffees
- Local house wines, beers and spirits, and non-alcoholic beverages
- Afternoon wetland nature drive on the day of arrival
- Morning wetland nature drive on the day of departure
- Night drives* and eco-boats**
- Full-day boat and wetland safari on the Western Shores
- Full-day beach safari on the Eastern Shores
- Birding: a morning birding activity (pre-booked in advance), offered in lieu of a morning drive or on longer stays
- The Hluhluwe–iMfolozi day trip (pre-booked in advance, offered on a 4-night stay on request)

Rates exclude

- iSimangaliso park entry fees and park levies
- The conservation levy
- Premium spirits, non-house wines and premium cocktails
- Gratuities
- Spa treatments
- Laundry
- Additional and outsourced activities
- Emergency medical evacuations
- Travel insurance
- Cancellation refunds

Important notes

- Full-day safaris need a stay of 2 nights or more and are not run on arrival or departure days.
- On a 1-night stay we offer an afternoon wetland nature drive on arrival and a morning wetland nature drive (or eco-boat, weather permitting and subject to the availability of a guide) before departure.
- *Night drives and **eco-boat trips are offered as an alternative to the morning or afternoon drives, subject to the availability of a guide, the weather and lodge logistics.
- Birding trips are offered in lieu of a morning drive or on longer stays, and must be booked in advance; subject to the availability of a birding guide.
- Activities are weather permitting.

Park fees, location and access

Arrival and departure

- Check-in 13h00
- Check-out 10h00
- Early check-in or late departure by prior arrangement
- Lunch on the day of arrival must be pre-booked

iSimangaliso Western Shores park entry

- Nhlozi Gate (Gate 11): our primary entry gate, off the N2
- Dukuduku Gate, near St Lucia: no after-hours access

iSimangaliso gate hours

- Summer, 1 Nov – 31 Mar: 05h00–19h00
- Winter, 1 Apr – 31 Oct: 06h00–18h00

After-hours entry

- After-hours access must be pre-booked
- Only arranged at Nhlozi Gate, and escorts from the gate to be pre-booked at a fee of R375
- No entry after 21h00, except by the park's exception, with a late-entry park fee of R1,000

iSimangaliso park entry fees

	2026	2027
Park entry fee, adult	R134	TBC
Park entry fee, child (under 12 yrs)	R98	TBC
Park entry fee, vehicle	R152	TBC
Park levy, per person (per night)	R15	TBC
Community levy, per person (per night)	R15	TBC

Please note: Park entry fees and levies are set and charged for by the iSimangaliso park authority and are subject to change without prior notice.

- Park entry fees must be paid in cash
- Entry permits must be handed back at the gate on departure, or the park authority charges a penalty fee of R600
- The speed limit in the park is 40 km/h

Directions

Please follow our Access & Directions document.

Rates · 2026–2027

Terms and conditions

1. Payment terms

- Bookings are subject to availability and are made in writing by email to **book@makakatana.com**
- Provisional bookings are held for 7 days
- A 20% non-refundable deposit is required to confirm
- The 80% balance is due 45 days before arrival
- We may ask for payment in advance for groups, long stays or high-occupancy dates

If the 20% deposit is not received within 7 days of written confirmation, the reservation may be released automatically.

2. Payment

- We accept bank transfers (EFT), credit cards (Visa and Mastercard) and international wire transfers
- All banking charges are for the guest's or agent's account
- Payments must reach our account free of bank charges and commissions
- Please send proof of payment with the booking reference number, itemising the bookings it covers
- Credit-card payments are not accepted from third-party service providers

Security reminder: We will only communicate with you from email addresses ending in @makakatana.com. If you receive a payment request or booking update from any other email address, or if our banking details appear to have changed, please contact us directly before making payment.

3. Cancellation policy

Cancellation charges are a percentage of the total booking value.

Notice received	Cancellation charge
46 days or more before arrival	20% of the booking value
31 to 45 days before arrival	50% of the booking value
15 to 30 days before arrival	80% of the booking value
14 days or less before arrival, or a no-show	100% of the booking value

4. Child policy

- Up to 2 children can be accommodated in a Family Suite, and 1 child in a Luxury Suite
- A child occupying their own room is charged the applicable adult rate
- A child sharing a room with a single adult is charged the child rate, and the adult the single supplement
- Guests 13 yrs and older are considered adults and charged accordingly

Children 6–12 yrs

- Children are welcome in our Luxury and Family suites
- Children must be under a parent's supervision at all times
- Children aged 6–12 are welcome to join their parents on scheduled activities
- Early dining is arranged for children
- Children are not permitted to dine in the boma

Children 0–5 yrs

- Booked by special arrangement
- Not accommodated on scheduled activities
- Charged the child rate
- A babysitter can be booked in advance at an additional cost

By booking children 12 yrs and under at Makakatana Bay Lodge, parents and guardians confirm that they have read, understood and accepted our terms and conditions and the Makakatana Children's Policy, fully understand its contents and agree to abide by it. The full child policy is signed by parents before arrival.

5. Health

Low-risk malaria area. Guests should seek medical advice before travelling.

6. Insurance

Guests are responsible for holding full comprehensive travel, medical, vehicle and cancellation insurance, and must ensure it covers any cancellation fee that may arise. A trade partner has a duty to tell its own partners and guests to take out that cover. The insurance must cover force-majeure events and other events beyond our control; where such an event causes a cancellation, the cancellation policy above still applies.

These terms supersede all previous terms and may be amended with immediate effect. E&OE.

Contacts

Reservations

book@makakatana.com · +27 (0)87 059 9015
Monday–Sunday 08h00–17h00

Lodge

lodge@makakatana.com · +27 (0)79 053 3821